

## STRATEGIC THINKING, PLANNING & GOAL SETTING

# **COURSE OUTLINE 2020**

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#### TRAINING TITLE

STRATEGIC THINKING, PLANNING & GOAL SETTING

#### **VENUE**

Dubai, UAE

#### DURATION

5 Days

#### **DATES**

09 - 13 February 2020

#### PRICE

US\$4,000 per attendee including training material/handouts, morning/afternoon coffee breaks and Lunch buffet daily.

#### TRAINING INTRODUCTION

Effective strategies are the product of motivated teams and managers who continually address issues and challenges together. Strategic Planning is designed to implement strategic plans at all levels within the organization, especially at the levels where representatives interact with the customers. Effective business units can streamline operations, improve quality, increase profitability and have fun working together in spite of intense world-wide competition and corporate downsizing. This Strategic Planning training provides specific and practical help on implementing and effectively using strategic planning skills. The workshop will refine internal processes and provide insight into changing business unit dynamics. The compendium of activities within this workshop will add real value to training exercises by taking critical thinking skills out of the box and into the workplace. Learners will sharpen their critical thinking skills and develop thought processes that are creative, accurate and assumption-free.

Your perception of the strategic planning process and application will lead you to understand how marketing strategies can develop profitable business by setting achievable objectives, delivering them by developing cost effective local and international marketing plans. You will achieve this by adapting your approach to the relevant marketing strategy and gaining skills in multicultural market analysis, strategic development and planning, and cost-effective implementation for the purpose of your goal setting.

#### TRAINING OBJECTIVES

#### Participants will learn to:

- Gain knowledge of strategic planning processes
- Organize individual parts to make a complete team
- Translate mission statements into reality: Once it's written, what else needs to happen?
- How to recognize organizational barriers to planning
- Identify threats to and opportunities for your organization
- Understand your role in your firm's planning process
- Effectively sell your strategic plan to senior management
- Gain a confident approach to marketing strategies in a diverse cultural context.
- Develop the right attitude and skill to manage multiple customer and partner perspectives.
- How to cost effectively implement the plans through cross border management of the marketing mix including product and service portfolio development, multinational pricing, communication.

### <u>Upon completion of this course, participant will gain an understanding of the</u> <u>following management skills</u>

- Goal setting
  - Understanding the goal setting concept
  - Understand the goal setting process
  - Setting goals that meet future needs
  - Setting SMART objectives

- Forming Strategy (Realistic and meets organization's wants and ability)
  - Clarity of Vision, Mission, and Goals
  - Evaluating and Forming organization's vision, and goals
  - Reaching organization's objectives
- Implementing the Strategy
  - The role of clear strategy for successful implementations
  - The role of Consistency for successful implementations
  - The role of Persistence for successful implementations
  - Managing the Strategy and reaching goals
- Strategic tools and applications
  - Balance Score Cards
  - Benchmarking
  - Performance Measurements

#### TRAINING AUDIENCE

#### The course is designed to cater for the training needs of the following:

- Strategists, Directors and Corporate Planning Officials
- Auditors and Strategic Control Committee Members
- Line Managers, Financial Professionals, Professionals, R&D Representatives, Sales/Marketing Professionals, Policy Makers, Business Unit Professionals

#### TRAINING OUTLINE

#### DAY 1

- Introduction
- Setting expectations

#### Goal setting

- Understanding the goal setting concept
- Understand the goal setting process
- Setting goals that meet future needs
- Setting SMART objectives

#### DAY 2

- Why Strategic Planning
- Forming Strategy (Realistic and meets organization's wants and ability)
- The strategic management process
- Mission statement, objectives and goals development
- Clarity of Vision, Mission, and Goals
- Values and benefits of planning
- Evaluating and Forming organization's vision, and goals
- Reaching organization's objectives
- SWOT analysis
- Industry Structure Analysis

#### DAY 3

Implementing the Strategy

- The role of clear strategy for successful implementations
- The role of Consistency for successful implementations
- The role of Persistence for successful implementations
- Managing the Strategy and reaching goals

#### DAY 4

Strategic tools and applications

- Balance Score Cards
- Why does business need the balanced scorecards?
- Measuring Financial perspectives
- Measuring Customer Perspectives
- Measuring Internal Business processes prospective
- Measuring learning and growth prospective

#### DAY 5

#### Benchmarking

- Performance Measurements
- Bench marking concept
- Why benchmarking is important, and why you should share accurate information
- The benchmarking cycle
- Planning for a benchmarking study
- Executing a benchmarking project

#### TRAINING CERTIFICATE

**MAESTRO CONSULTANTS** Certificate of Completion for delegates who attend and complete the training course

#### **METHODOLOGY**

Our courses are highly interactive, typically taking a case study approach that we have found to be an effective method of fostering discussions and transferring knowledge. Participants will learn by active participation during the program through the use of individual exercises, questionnaires, team exercises, training videos and discussions of "real life" issues in their organizations. The material has been designed to enable delegates to apply all of the material with immediate effect back in the workplace.