



MAESTRO
CONSULTANTS

SECURITY CRISIS MANAGEMENT

COURSE OUTLINE 2024

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TRAINING TITLE**Security Crisis Management****VENUE**

Dubai, UAE

DURATION

5 Days

DATES

29 January - 02 February 2024

PRICE

\$5,250 per attendee including training material/handouts, morning/afternoon coffee breaks and Lunch buffet daily.

TRAINING INTRODUCTION

This course is specially designed to develop participants' knowledge and skills on planning, developing and handling a Crisis Situation like Bomb Incident Management, Fire etc.

TRAINING OBJECTIVES

This course will assist participants to determine the correct procedure and processes to be put in place when dealing with different type of Crisis Situations.

Gain in-depth knowledge of security planning process for Managing a Crisis Situation

- Acquire skills in security planning of a Crisis through a risk management process
- Grasp the know-how to handle each specific type of Crisis Situation
- Master step-by-step techniques for handling emergencies and preventing accidents
- Equip themselves with skills and procedures in handling explosive devices and bio-chemical threats
- Participate in a scenario-based Crisis Management Exercise

TRAINING AUDIENCE

Directors of Security • Chief Security Officers • Heads of Security • Security Managers / Executives • Facility Managers / Executives • Operations / Administrative Managers

COURSE OUTLINE

Day-1

- Introduction of course.
 - Aims & Objectives
 - Pre-Assessment
- What are a Crisis and the Key Principles for Effective Crisis Management?
- Crisis Planning and Operations.
 - Common crisis Codes
 - Mutual Aid
 - Fire Prevention and Control
 - Natural Disaster
 - Bombs and Bomb Threats
 - Strikes and Picketing
 - Terrorism
 - Mob and Gang Activities
 - Civil Disturbances

Day-2

- Risk Identification, Assessment and Management.
 - Principles of risk management
 - Risk definition
 - Defining security objectives
 - Risk analysis process
 - Impact / implication studies
 - Mitigation of risk and treatment

Day-3

- Crisis Management against Explosives, Bombs and Bio Chemical Threats
 - Threats to personnel, properties, operations and image
 - Evacuation procedures
 - Crisis management preparations and procedures

Day-4

- Emergency Preparedness and Contingency Planning
 - Fire and explosion incidents
 - Bomb threat incident management
 - Chemical incident / release situations
 - Media management

Day-5

- Scenario-based Crisis Management Exercise
 - Conduct of Exercise
 - Respond to realistic situations
 - Conduct of After-Action Review
- End of course.
 - Final Assessment
 - Course Evaluation
 - End of the Course

TRAINING CERTIFICATE

MAESTRO CONSULTANTS Certificate of Completion for delegates who attend and complete the training course

METHODOLOGY

Our courses are highly interactive, typically taking a case study approach that we have found to be an effective method of fostering discussions and transferring knowledge. Participants will learn by active participation during the program through the use of individual exercises, questionnaires, team exercises, training videos and discussions of “real life” issues in their organizations. The material has been designed to enable delegates to apply all of the material with immediate effect back in the workplace.