



**MAESTRO**  
CONSULTANTS

# **BEHAVIORAL SAFETY MANAGEMENT**

## **COURSE OUTLINE 2020**

Contact Us On :

Tel : +971 7 2042072 |

Email: [training@maestrouae.net](mailto:training@maestrouae.net)

Website: [www.maestrouae.net](http://www.maestrouae.net)

## **TRAINING TITLE**

BEHAVIORAL SAFETY MANAGEMENT

## **VENUE**

Dubai, UAE

## **DURATION**

5 Days

## **DATES**

26 - 30 January 2020

## **PRICE**

US\$4,000 per attendee including training material/handouts, morning/afternoon coffee breaks and Lunch buffet daily.

## **TRAINING INTRODUCTION**

What is Human behaviour? – Deft definitions of common terms less understood

Attitudes-Behaviour-Ethics-Morals-Values-Beliefs-Perceptions-Culture-Decision analysis-

Cost/benefit analysis-Motivation-Reinforcement- Reward-Society-Product and how each of them affects the human behaviour

## **TRAINING OBJECTIVES**

Research shows that two thirds of accident victims consider their accidents could be avoidable. In other words they feel that something could be done to reduce their incidence. Accidents can be caused by any one (or combination) of the following behaviours. A lapse of attention or a genuine mistake or by a lack of knowledge or lack of training or through misunderstanding a situation or deliberately which entails in loss of productivity. It could be also environmental issues and equipment fault /failure. A fault in a machine can be identified by routine checks but understanding human behaviour is tricky. This course is designed to explain such benign issues and motives /inabilities and traits to prevent loss and accidents

The course is divided into ten topics which will be distributed in 5 days. This was a course that had a warm welcome and very active participation.

## **TRAINING AUDIENCE**

Safety officers and other safety professionals involved in developing, implementing and making safety an integral part of the overall organizational culture.

## **COURSE OUTLINE**

### 1. Attitude and behavior

- social norms
- safety culture
- goal setting and feed back
- unsafe behavior and accidents
- management and ownership commitment
- conflicting rewards
- continued improvement

### 2. Steps to behavioral change – work groups

- safety sampling measures
- safety team of workers
- intervention process
- underline causes
- feed back and goal setting
- four important questions.

### 3. Ensuring safety process effectiveness - five principles

- There is always a reason
- motivating
- consequences
- Measure of achievement
- front line employers
- Main steps of true behavioral approach.

4. Over view of full behavioral intervention – three main steps
  - effective process and getting to route of the problem
  - tackling cause and not symptom
  - active error and talent
  - condition – the 80/20 rule
  - following domino chain
  - Importance of training.
5. Practicalities of a behavior approach – six steps of behavioral
  - Measurement
  - acceptability and quantity of measures
  - No name no blame
  - data handling
  - focus on condition
  - Goal setting
  - feedback
6. Change
  - creative
  - performance management
  - Executing coaching
  - monitoring
  - staff motivation
  - Right talent
  - people development
  - Profit from behavioral safety.
7. Behavioral safety assessment survey – rewards?
  - six questions for readiness – towards a safety model
  - culture measurement tools – training and feed back
  - behavioral safety education – FAQ – Ergonomics
  - series incident prevention – value based safety
  - creating a value based safety programme
  - value based leadership – art of facilitation
8. Shop floor safety -pictorial and discussion
9. Ergonomics- pictorial and discussion
10. Fire hazard- video and discussion

## **TRAINING CERTIFICATE**

**MAESTRO CONSULTANTS** Certificate of Completion for delegates who attend and complete the training course

## **METHODOLOGY**

Our courses are highly interactive, typically taking a case study approach that we have found to be an effective method of fostering discussions and transferring knowledge. Participants will learn by active participation during the program through the use of individual exercises, questionnaires, team exercises, training videos and discussions of “real life” issues in their organizations. The material has been designed to enable delegates to apply all of the material with immediate effect back in the workplace.