



MAESTRO
CONSULTANTS

CRISIS MANAGEMENT & EMERGENCY RESPONSE FOR THE OIL & GAS INDUSTRY

COURSE OUTLINE 2025

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TRAINING TITLE

CRISIS MANAGEMENT & EMERGENCY RESPONSE FOR THE OIL & GAS INDUSTRY

VENUE

DUBAI, UAE

DURATION

5 Days

DATES

08-12 December 2025

PRICE

\$5,250 per attendee including training material/handouts, morning/afternoon coffee breaks, and Lunch.

TRAINING INTRODUCTION

This 5-day course provides participants with the critical skills and knowledge required to effectively manage crises and respond to emergencies in the oil and gas industry. Emphasizing real-world scenarios, the course covers crisis preparedness, risk assessment, emergency planning, communication, and coordination during major incidents. The training combines theory with practical exercises to ensure readiness in high-risk, high-consequence environments.

TRAINING OBJECTIVES

By the end of the course, participants will be able to:

- Understand the key elements of crisis and emergency management in the oil and gas sector.
- Develop and implement effective emergency response plans (ERPs).
- Coordinate multi-agency response efforts during crises.
- Apply decision-making and leadership skills under pressure.
- Communicate effectively with stakeholders during emergencies.

TRAINING AUDIENCE

- HSE managers and officers

- Emergency response team members
- Plant and operations managers
- Crisis management team leaders
- Offshore/onshore facility supervisors
- Government or regulatory agency liaisons

TRAINING OUTLINE

Day 1: Fundamentals of Crisis Management

- Definitions and differences: emergency vs. crisis
- Types of crises in oil & gas (fire, explosion, oil spills, terrorism, etc.)
- Principles of crisis management and the incident command system (ICS)
- Roles and responsibilities in crisis situations

Day 2: Emergency Response Planning

- Components of an Emergency Response Plan (ERP)
- Risk identification and vulnerability assessment
- Resource planning and coordination
- Emergency notification systems and communication protocols
- Developing site-specific response plans

Day 3: Command, Control, and Coordination

- Incident Command System (ICS) in detail
- Setting up an Emergency Operations Center (EOC)
- Coordination with internal and external agencies
- Business continuity and recovery planning
- Tabletop exercise: Command and control simulation

Day 4: Crisis Communication and Stakeholder Management

- Communicating under pressure: media, regulators, and public
- Internal communication protocols during emergencies
- Handling misinformation and maintaining credibility
- Managing high-stress teams and leadership under pressure
- Simulation: Live press briefing role-play

Day 5: Drills, Evaluation, and Continuous Improvement

- Types of emergency drills and simulations
- Designing and conducting effective exercises
- Post-incident review and debriefing techniques
- Continuous improvement and plan updates

TRAINING CERTIFICATE

MAESTRO CONSULTANTS Certificate of Completion for delegates who attend and complete the training course.

METHODOLOGY

Our courses are highly interactive, typically taking a case study approach that we have found to be an effective method of fostering discussions and transferring knowledge. Participants will learn by active participation during the program through the use of individual exercises, questionnaires, team exercises, training videos and discussions of “real life” issues in their organizations. The material has been designed to enable delegates to apply all of the material with immediate effect back in the workplace.